



TE Data ADSL/2PLUS Fair Use Policy

What is Fair Use Policy?

Fair use policy makes sure that you get fast and reliable ADSL connection at all times. By subscribing to TE Data ADSL or **ADSL 2PLUS**, you virtually own part of our network. We try to make sure that no other user abuses the network in a way that affects your share of the network.

Why do we have Fair Use Policy?

A very small number of our customers use their broadband service inappropriately. For example, some people share their ADSL connection with their neighbors or their friends over WiFi or through cables. Such unlawful act overloads the network with unexpected and uncalculated traffic from the extra computers connected to the network on that single ADSL line. This extra traffic and extra number of users practically take the traffic and speed that was originally meant for legitimate ADSL and **ADSL 2PLUS** users – effectively making their connection slow and sluggish.

The fair use policy monitors such unlawful and harmful behaviors, and takes the appropriate actions once it's evident that these users are abusing network resources and affecting quality of service offered to the rest of users. This is basically to make sure that our ADSL and **ADSL 2PLUS** services are offered fairly to everyone.

How does Fair Use Policy work?

Traffic volume for each ADSL and **ADSL 2PLUS** line is counted on monthly basis. When traffic volumes of a certain line reaches a certain limit that denote that the line is being used for illegal sharing or abusive personal activities that affects the rest of users, the speed automatically drops to 64Kbps till end of the subscription month. The speed goes back to normal at the beginning of the new month.

So what is the traffic volume allowed by the Fair Use Policy?

Traffic volumes vary from one speed to another. So it's usually between 100-150 GB per month.

I'm a normal ADSL customer; does the Fair Use Policy apply to me?

Yes, we do apply this policy to both TE Data ADSL and **ADSL 2PLUS** customers as we like to guarantee quality of service offered to all users.

Am I likely to be affected by the Fair Use Policy?

The 100-150GB allowance is HUGE! It allows you to download 60 large full movies, 10,000 songs, browse the Internet for endless number of hours, and send/receive 2 million emails each month! So, if you don't share your ADSL line with others then it's very unlikely you'll ever be affected by this policy.

Is line sharing really illegal or are you just trying to sell more?

Line sharing is really unlawful and illegal. It is also not safe for users to share one ADSL line. Please follow the following link for more information:

http://www.tra.gov.eg/english/news_newsdetails.asp?PID=35&ID=92